



Family Fund working  
in partnership with  
Atlantic Trampolines

# Help with Trampolines



## Family Fund

Helping disabled children

Images are for illustration purposes only.

[www.familyfund.org.uk](http://www.familyfund.org.uk)

# Have fun with trampolines



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Family Fund is pleased to offer you a grant for a trampoline. We work in partnership with Atlantic Trampolines, to offer a range of high quality trampolines all year round. Their team of specialist advisors can help you put together the perfect package, to allow your child to have fun and stay safe.



## How to use your grant

You can order your trampoline online or over the phone (overleaf). Simply quote the unique reference code that is shown in your grant award letter.

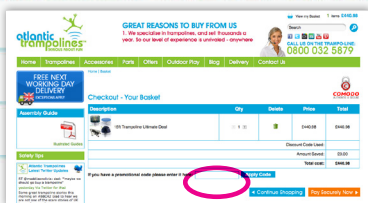
### Remember

If you have money left over, after purchasing your grant item, this can be used on other trampoline accessories or outdoor play equipment products. Please note, however, that there is no cash alternative to Family Fund's contract provision.



## Ordering online

- At:  
[www.atlantictrampolines.co.uk](http://www.atlantictrampolines.co.uk)
- Select items and add to basket
- View basket (top right of screen)
- Enter your unique reference code from the grant award letter as the promotional code when you are at the checkout, then click the apply code button



- You can also add your own contribution to buy a larger product or a bigger selection of products
- Once your order is received, you will be phoned to arrange delivery (next business day for UK mainland, but a bit longer for Northern Ireland and offshore islands).

## Get in touch

If you can't see what you want on their website, please give Atlantic Trampolines a ring.

## Ordering over the phone

- Telephone Atlantic Trampolines on **01646 622 211**.
- Speak to a specialist advisor about size, positioning, safety and assembly
- Atlantic Trampolines can send a brochure out, so you can view their products before purchasing if you don't have access to the internet
- You can add your own money to buy a more expensive product
- The telephone line is open Mon – Fri 8.00am - 4.30pm (exc. bank holidays).

## Frequently asked questions

### Is there a time limit that I have to use the grant?

Please note, your grant must be used within six months of the award date.

### What if I've lost my grant award letter?

If you have lost your award letter please go to [www.familyfund.org.uk/lostletter](http://www.familyfund.org.uk/lostletter) to request a copy of your award letter. Alternatively, you can call 01904 550055 to speak to a member of our staff.

### Do your products come with a warranty if there is a defect?

All of the products come with a full 12 month warranty to cover any failure due to defect, although some have an even longer 5 or 10 year warranty. (See product specifications for full details, warranties included in price).

### Are all of the play items safe to use for my child?

Yes, all of them are tested to all relevant European Safety Standards. Atlantic Trampolines are also a member of the Royal Society for the Prevention of Accidents and support the Child Accident Prevention Trust.



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