



Family Fund, working in partnership with Inspire

# Help with family breaks





www.familyfund.org.uk

Images are for illustration purposes only.

## Help with family breaks - a message from Inspire



We are sure you will agree that time is precious, and spending quality time with friends, family and loved ones is so important these days.

As the trusted travel partner of Family Fund, we have worked closely with the charity for more than eight years and have created so many wonderful memories for those who have travelled with Family Fund grants.

Our highly trained team is very experienced in all areas of travel and working with Family Fund customers, who often require highly personalised travel plans. Through our close relationships with more than 300 of the most respected and recognised travel partners, we have access to over 30,000 holiday locations across the UK, and overseas. We also work with accessibility companies who have staff trained to cater for a variety of requests, to ensure that your break is perfectly tailored to your needs.



## Not sure how to make the most of your grant?

Let us help you create more magical memories, by taking one of the many exciting holidays and travel experiences we have available:

- a relaxing beach holiday in the Mediterranean
- a UK holiday park where you can have a fun-packed visit and stay closer to home
- a family holiday of a lifetime to Walt Disney World Resort in Orlando
- quiet cottages and lodges

 top attractions across the UK and Europe including Alton Towers, LEGOLAND and Disneyland Paris

We look forward to speaking to you about the many holiday experiences we offer. And remember, when travelling with Inspire, you are in safe hands.



## Frequently asked questions

How long is my Family Breaks Card valid for? All Family Breaks Cards are issued with an expiry date of six months from issue. This date can be viewed on your Family Fund online account, or by calling O161 44O 6743. You must book your break and spend the grant in full by this date, however your date of travel can be after the expiry date. Please note that if there are any unused funds remaining on your Family Breaks Card at the expiry date, they will be cancelled and the balance will be returned to Family Fund.

What happens if my Family Breaks Card is lost or stolen? Please keep your Family Breaks Card in a safe place. If it is lost or stolen, please contact Inspire as soon as possible on O161 44O 6743.

#### Who can use the Family Breaks Card?

Any break booked with the Family Breaks Card must include the main carer and the child that you applied for. Additional family members and/ or carers can also be included on the booking.

## Frequently asked questions

What if the break we want costs more than our grant amount? Family Fund grants are a contribution towards the cost of your family break. You can choose to add your own money to grant so that you can find your ideal family break.

#### Can I book more than one break?

Yes you can. All you need to do is call the travel team on O161 44O 6743.

#### What if my child requires a more specialised break?

Inspire works with a range of suppliers to meet your needs. If your family requires a specialised holiday package, Inspire can provide some breaks through award-winning accessible travel specialists Enable Holidays. Enable Holidays offers a range of specifically designed breaks

which include accessible accommodation, adapted transfers and carefully planned environments. For further information, please discuss your requirements with Inspire.





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